

## **8. Quality Management System Policy**

It is the policy of Broadway Engineering to manufacture and deliver high quality aerospace and commercial machined components providing quality, effective and timely solutions to the most challenging manufacturing problems to our current and future customers on time and at a competitive cost. Broadway Engineering is committed to improving the quality of its products and processes by driving towards zero defects in maintaining effective and robust controls in the systems embedded and managed throughout the business.


We are committed to achieving this policy and its accompanying quality objectives, by maintaining, reviewing and continually improving the effectiveness of our AS9100:2016 Quality Management System to ensure it continues to address and satisfy all applicable customer, statutory and regulatory requirements.

Broadway (Bristol) Engineering Company Ltd through the application of EN9100:2016 throughout its business, aims to demonstrate its ability to consistently provide high precision components and NADCAP accredited NDT and Heat Treatment services as well as other processes, through

- v) reducing product non-conformance by implementing effective corrective action activities,
- vi) ensuring compliance to its business processes and procedures through regular monitoring and measuring of its processes,
- vii) Maintaining skills and capabilities through employing and retaining appropriately trained personnel,
- viii) Achieving customer, statutory and regulatory requirements.

Broadway (Bristol) Engineering Company Ltd through the application of EN9100:2016 throughout its business, aims to enhance customer satisfaction through

- iv) Assigning responsibilities and authorities for the management, application and continuous improvement of its processes, products and services throughout the organisation,
- v) Ensuring performance of its processes are managed and maintained through effective review and corrective action activities,
- vi) Effective management of changes to its Quality Management system and consideration and application of continuous improvement activities.



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